

# Activity Data March 2023 Ystradgynlais Group Practice



**9702**

Number of calls to  
the  
Practice



**5728**

Number of calls  
answered in two  
minutes



**977**

Calls  
abandoned



**334**

Medical Certificates  
Issued



**35002**

Items issued on  
prescription



**3710**

Digital  
requests



**1502**

Patient Referrals



**1842**

Emails and letters  
issued



**681**

Test messages  
received or sent