

Activity Data January 2024 Ystradgynlais Group Practice



8486

Number of calls to
the
Practice



5689

Number of calls
answered in two
minutes



922

Calls
abandoned



450

Medical Certificates
Issued



35853

Items issued on
prescription



6032

Digital
requests



1356

Patient Referrals



1782

Emails and letters
issued



1621

Text messages
received or sent